

# TeacherMatch Platform

## Quick Tips



**TEACHERMATCH®**

BECAUSE TEACHERS MATTER MOST

Prepared for: Columbus City Schools  
Principal System Users

# Content Overview final

-  **Getting Started**
- **Resetting My Password**
- **Mosaic Overview**
- **Learning Goal 1: Candidate Hiring Life Cycle**
- **Learning Goal 2: Viewing Job Orders**
- **Learning Goal 3: Candidate Grid**
  - Accessing Candidate Grid
  - Candidate Profile
  - Candidate Statusing
- **Learning Goal 4: Searching for Candidates**
- **System Notes “Etiquette”**
- **TeacherMatch Support**

# Getting Started

## Internet Browser

- It is important that you use one of the following browsers when accessing the TeacherMatch Platform:
  - **Google Chrome**
  - **Mozilla Firefox**
  - **Apple Safari**
- Internet Explorer is not recommended** as it is not optimized for use with the TeacherMatch Platform.

### Login

Email

Password

Remember me

Login ▶

Don't have a login yet, Please [Sign Up](#)

Test your setup ▶

[I forgot](#)

To be successfully proctored by TeacherMatch, you will need the following:

	Minimum	Recommended	Your Settings
<b>Browser Version</b>	Internet Explorer 7 Chrome 26.0.1410.64 Firefox 20.0 Safari 5.1.5	Internet Explorer 8 Chrome 26.0.1410.64 Firefox 20.0 Safari 5.1.7	Chrome 35.0.1916.153 ✓
<b>Pop-up</b>	Enabled	Enabled	Enabled ✓
<b>PDF Plugin</b>	Available	Available	Available ✓
<b>Cookies</b>	Enabled	Enabled	Enabled ✓

#### Internet Explorer 10 Compatibility

We recommend that you do not upgrade to Internet Explorer 10 at this time, especially on Windows 7.

To check if your browser version and settings are optimal, please use the red “Test your setup” feature on the login page of the TeacherMatch Platform

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# Resetting My Password

## Changing/Retrieving Your Password

On the login page next to the blank Password field, click "I forgot".

### Login

Email

Password

[I forgot](#)

Remember me

Login

Are you currently a Teacher looking for opportunities? Please [Sign Up](#)

Are you a District or School interested in hiring great teachers, please contact us [here](#)

By logging into this site, you agree to TeacherMatch's [Terms of Use](#)

The user is redirected to the "Forgot your password?" screen and prompted to enter the email address (used in initial account setup) and sum of numbers for the human verification process. After clicking **Submit**, users will receive an email from the system with steps to reset the system password.

### Forgot your password?

Please enter your email and we'll mail you instructions to reset your password.

Email

What is

33+5 ?



Please enter the sum of image text above here

Submit

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# Mosaic Overview

**Action Feed** - candidates meeting district-selected criteria are pushed to the Action Feed, along with Job Orders in distress.

**Job Order By Status** - displays the status of the district/charter management organization or school positions, based on the district-defined criteria

**Hiring Velocity** - reflects how quickly you are hiring candidates as compared to other TeacherMatch partners

**Pool Quality** - provides you an absolute measure of candidate quality within your district, based on candidate EPI performance

**Candidate Stats** - provides information on the states your hired candidates emanate from.



## Mosaic Shortcut



In the upper right corner of the **Mosaic** page, shown under **Reports**, is the suitcase icon.

By clicking on the "suitcase" icon, users are taken directly to the **Job Orders** → **District Job Orders** page.

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# Learning Goal 1: Understanding the Candidate Hiring Life Cycle Process

Areas enclosed in the red boxes denote where principals have access to status

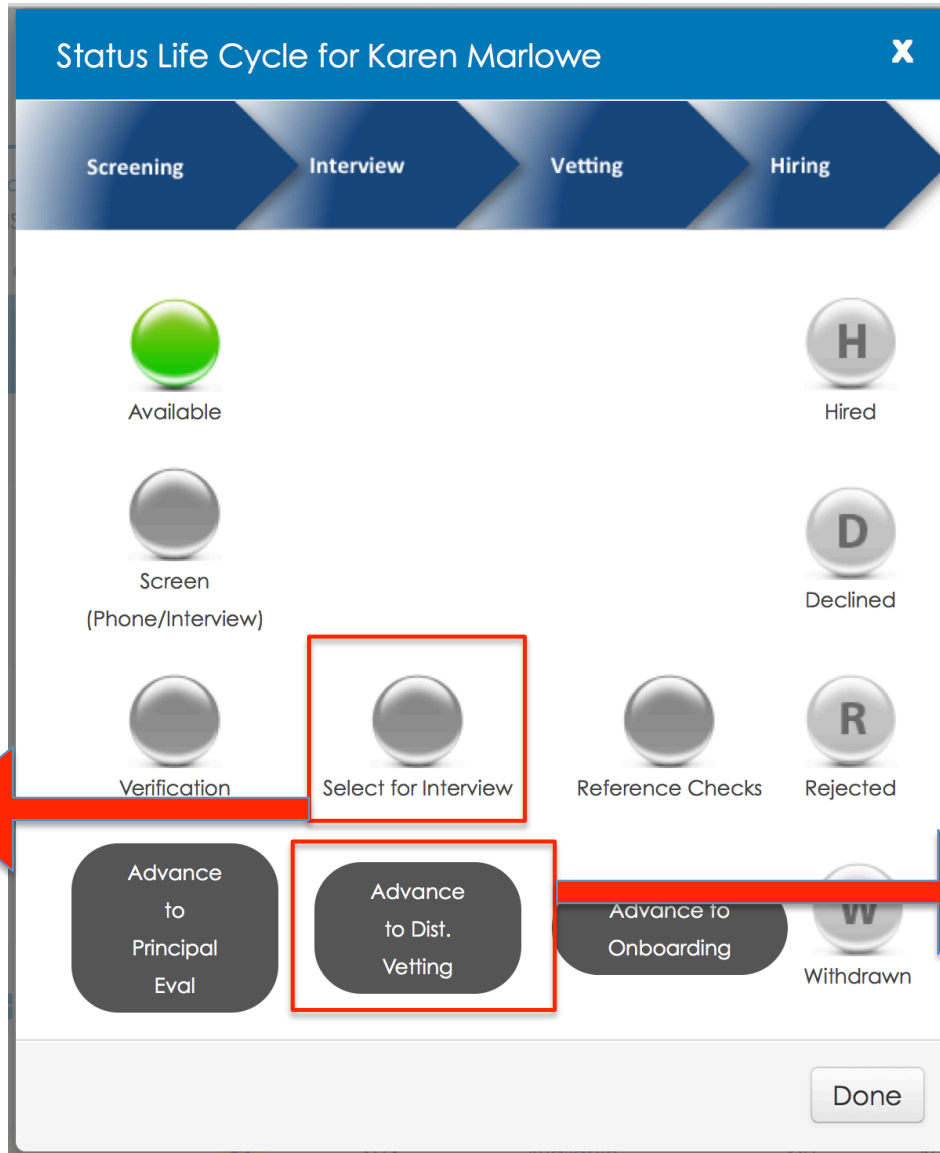
**Available:** Candidate has completed required application steps

**Screen (Phone / Interview):** Human Resources team conducts phone or personal interview screen

**Verification:** Human Resources team verifies candidate information to be accurate and complete

**Advance to Principal Eval:** Candidate meets minimum qualifications for hiring consideration and is forwarded to principal view

Principal conducts interview, adds notes on the candidate's overall interview performance, and finalizes status for **every** interview conducted.



**Reference Checks:** Human Resources team conducts at least two references checks for candidates forwarded for hiring consideration

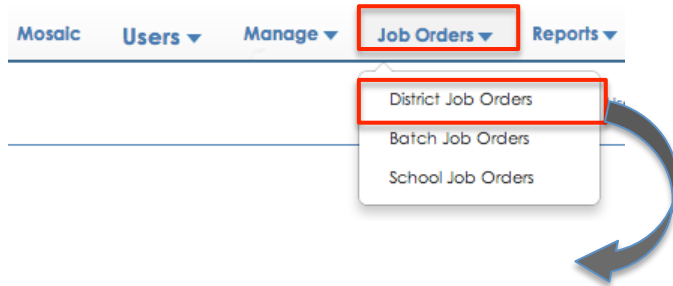
**Advance to Onboarding:** Human Resources team has received positive reference responses and coordinates onboarding processes for candidate

Principal, still interested in candidate, statuses this decision point to request the HR team to consider the candidate for hire.

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# Learning Goal 2: Viewing Job Orders



From the main menu, select **Job Orders** → **District Job Orders**. This will open up to the Manage Job Orders page where all district job orders associated with your school are displayed.

Job Id ▲	Title ▲	Zone ▲	Subject ▲	Status ▲	Active Until ▲	Applicant(s) ?	Hire(s)	Candidate Grid	Actions
2727	Pre-Kindergarten		Elementary	Active	Jul 14, 2014	217	0		Edit   Deactivate
2724	Occupational Therapist		Other	Active	Jul 14, 2014	14	0		Edit   Deactivate
2723	Audiologist		Other	Active	Jul 14, 2014	9	0		Edit   Deactivate
2722	Social Studies Grades 4-9		Social Studies	Active	Jul 14, 2014	159	0		Edit   Deactivate
2721	Speech Language Pathologist		Other	Active	Jul 14, 2014	56	0		Edit   Deactivate

Go to the Candidate Grid for this Job Order

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# Learning Goal 3: Accessing Candidate Grid

Mosaic Users Manage **Job Orders**

- District Job Orders**
- Batch Job Orders
- School Job Orders

Job Id	Title	Zone	Subject	Status	Active Until	Applicant(s)	Hire(s)	Candidate Grid	Actions
2722	Social Studies Grades 4-9		Social Studies	Active	Jul 14, 2014	159	0		Edit   Deactivate

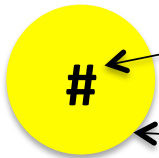
**Job Title:** Social Studies Grades 4-9 (DJO, Active, Total # of Applicants: 159, Expected Hires: 5, Hired Till Date: 0)

**District Name:** COLUMBUS CITY SCHOOL DISTRICT

**CANDIDATE GRID**

Candidate Name	Norm Score	Fit Score	Status	Jobs Applied	Teaching Years	Expected Salary
<input type="checkbox"/> TJ Wendt (TJW1020@aol.com)	64	N/A	Available	3/3	18.0	\$40000
<input type="checkbox"/> Kristin Marks (kristinmarks@gmail.com)	64	N/A	Available	4/2	1.0	N/A
<input type="checkbox"/> melissa Krispinsky (melissak25@aol.com)	63	N/A	Available	2/1	1.0	\$40000
<input type="checkbox"/> David Edwards (davidedwards711@gmail.com)	62	N/A	Available	2/1	N/A	N/A
<input type="checkbox"/> Ariel Callion (ariel.callion@gmail.com)	61	N/A	Available	5/0	3.0	\$48000

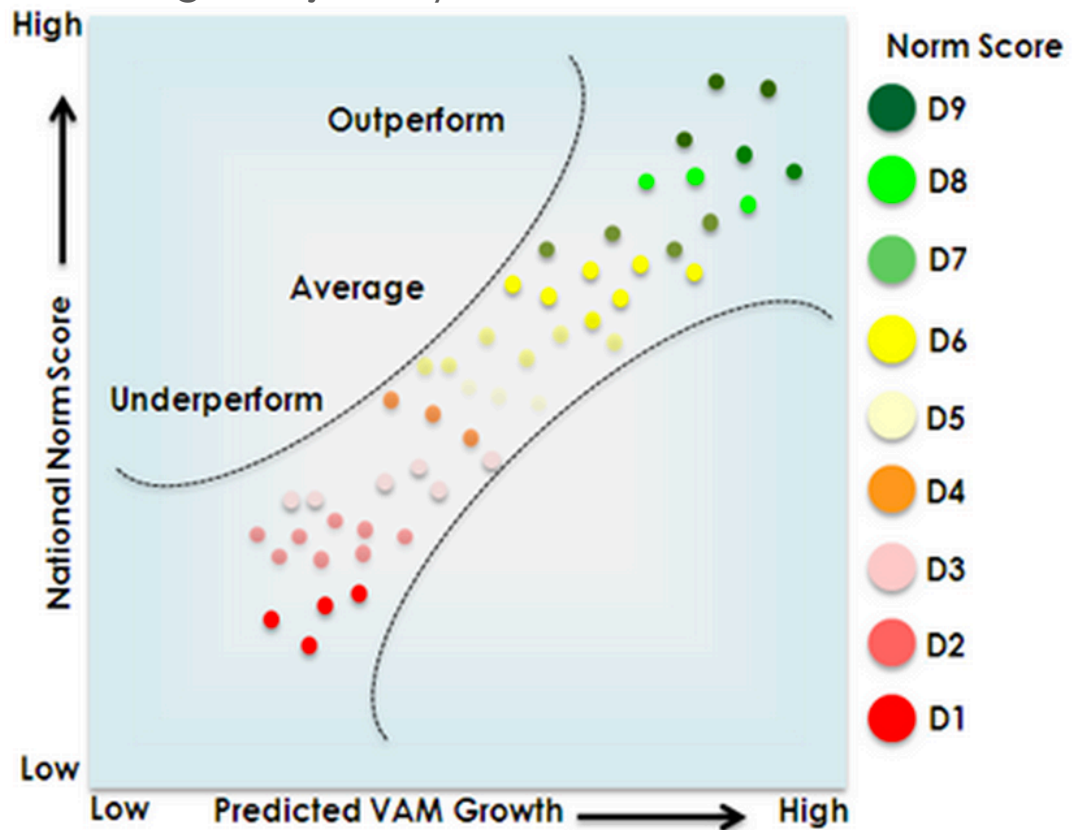
# How to Interpret the EPI Norm Score



Norm Score  
(static)

Color indicates Decile (percentile) rank (color may change as new candidates complete the EPI and candidate's ranking is adjusted)

An EPI norm score of 50 indicates that a teacher is predicted to deliver one year of student growth for one year of instruction.



# Learning Goal 3: Viewing Candidate Grid

The Candidate Grid (CG) is an interactive area where principals can review details regarding a candidate's application.

**Candidates displayed have completed all requirements and have been vetted by Instructional Staffing**

**Internal Candidates** – candidates who self-identified as current CCS employees

**Timed Out Candidates** – candidates who were unable to complete the EPI

**Rejected Candidates** – candidates who have been removed from consideration by the district

**“Incomplete EPI” Candidates** – candidates who have started the application process but have not yet completed the EPI and/or the JSI

**Withdrawn Candidates** – candidates who have elected to remove themselves from consideration for a position

Candidate Name	Norm Score	Fit Score	Status	Jobs Applied	Teaching Years	Expected Salary
<input type="checkbox"/> Xiang Liu (liu.1864@osu.edu)	65	N/A	Available	1/0	N/A	N/A
<input type="checkbox"/> Jeffrey Stafford (jef.staf@gmail.com)	56	N/A	Advance to Dist. Vetting	2/0	1.0	N/A
<input type="checkbox"/> Jing Xiao (xiao.jing.999000@gmail.com)		N/A	Available	1/1	N/A	N/A
<input type="checkbox"/> Jennifer Chen (jennifer.w.chen@gmail.com)		N/A	Advance to Principal Eval	1/0	1.0	N/A
<input type="checkbox"/> Leina Mahylis (lmahylis@gmail.com)		N/A	Available	5/0	10.0	N/A
<b>Mean</b>						
Internal Candidates	Fit Score	Status	Jobs Applied	Teaching Years	Expected Salary	
Timed Out Candidates	Fit Score	Status	Jobs Applied	Teaching Years	Expected Salary	
Rejected Candidates	Fit Score	Status	Jobs Applied	Teaching Years	Expected Salary	
Incomplete EPI/JSI Candidates	Fit Score	Status	Jobs Applied	Teaching Years	Expected Salary	
Withdrawn Candidates	Fit Score	Status	Jobs Applied	Teaching Years	Expected Salary	

**EPI Norm Score** – After candidates complete the EPI, the responses are individually scored by domain, and then a **Norm Score** is generated for each candidate. The decile color adds candidates to their percentile ranking group, comparing all candidates in the system against each other based on EPI performance.

Number of jobs applied to. 1<sup>st</sup> number within district, 2<sup>nd</sup> number on T.M. system

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Candidate Name	Norm Score	Fit Score	Status	Jobs Applied	Teaching Years	Expected Salary
<input type="checkbox"/> Xiang Liu (liu.1864@osu.edu)	65	N/A	Available	1/0	N/A	N/A
<input type="checkbox"/> Jeffrey Stafford (jef.staf@gmail.com)	56	N/A	Advance to Dist. Vetting	2/0	1.0	N/A
<input type="checkbox"/> Jing Xiao (xiao.jing.999000@gmail.com)	55	N/A	Available	1/1	N/A	N/A
<input type="checkbox"/> Jennifer Chen (jennifer.w.chen@gmail.com)	54	N/A	Advance to Principal Eval	1/0	1.0	N/A
<input type="checkbox"/> Leina Mahylis (lmahylis@gmail.com)	36	N/A	Available	5/0	10.0	N/A
<b>Mean</b>	<b>53</b>					
<b>Internal Candidates</b>	Norm Score	Fit Score	Status	Jobs Applied	Teaching Years	Expected Salary
<b>Timed Out Candidates</b>	Norm Score	Fit Score	Status	Jobs Applied	Teaching Years	Expected Salary
<b>Rejected Candidates</b>	Norm Score	Fit Score	Status	Jobs Applied	Teaching Years	Expected Salary
<b>Incomplete EPI/JSI Candidates</b>	Norm Score	Fit Score	Status	Jobs Applied	Teaching Years	Expected Salary
<b>Withdrawn Candidates</b>	Norm Score	Fit Score	Status	Jobs Applied	Teaching Years	Expected Salary

Cover letter (optional)

Resume



# Learning Goal 3: Viewing Candidate Profile

By clicking on the candidate's name under the column Candidate Name, the extended Candidate Profile opens providing access to multiple candidate attributes.

The screenshot shows a candidate profile for Xiang Liu. The profile includes personal information, contact details, and a table of certifications. Callout boxes provide instructions on how to interact with various elements of the profile.

**Callout 1:** Clicking on "Last Contacted On" opens up the timeline of communications to the candidate.

**Callout 2:** Clicking on "Job Applied" opens up a list of each job the candidate has applied to within the district.

**Callout 3:** Clicking on "# of Views" opens up a timeline of who has viewed the profile and when.

**Callout 4:** Clicking on the PD Report icon opens up the candidate's Teaching Skills summary report.

**Table: Certification(s)/Licensure(s)**

Name	State	Year received	Status	Source
preK-12 Chinese	Ohio	2014	Applied For	https....

**Table: Academics**

Education	Dates Attended	GPA	Field of Study	Transcript

# Learning Goal 3: Viewing Candidate Profile

By **clicking on the candidate's name under the column Candidate Name**, the extended **Candidate Profile** opens providing access to multiple candidate attributes.

## Scroll down the Candidate Grid to view:

- **Certification(s) / Licensure(s)**
- **Academics** – education history
- **Work Experiences** – previous employment experiences
- **References** – references that the candidate added at the time of the Portfolio build
- **Video Links** – candidates may attach links to a hosted videos (optional)

## At the bottom of the candidate grid, principals may use these functions:

- **Communications**
  - Review all interactions by CCS users regarding a candidate.
  - Send messages to the candidate and add notes on a candidate.
  - The date of the interaction and name of the user who interacted with the candidate are saved and displayed.
- **Save** – Selecting **Save** opens a new window with options to save candidates via a folder system. Each user has his or her own set of folders which can be uniquely named and used for individual purposes.
- **Share** – Selecting **Share** from the candidate profile allows users to share the profile with other district CCS users. Shared candidates will display in the recipients' "Received" folder as well as in their district email.

**Xiang Liu's Profile**

**Name:** Xiang Liu  
**Address:** 2312 Plozon Pl 207, Ohio, COLUMBUS, 43235  
**EPI Norm:** 4.5  
**SSN:** N/A  
**First Job Applied On:** May 06, 2014  
**Last Job Applied On:** May 06, 2014  
**Last Contacted On:** Jun 02, 2014 (Sheila Scott)  
**Job Applied:** 1/0  
**National Board Certification/Licensure:** N  
**Resume:**   
**Phone Number:** N/A  
**Mobile Number:** (614) 7723478  
**PD Report:**

**Fit Score:** N/A  
**Teaching Years:** N/A  
**Expected Salary:** N/A  
**# of Views:** 1  
**Willing to Substitute:** Y

**General Knowledge Exam:** N/A  
**Subject Area Exam:** N/A  
**Certification(s)/Licensure(s)**

Name	State	Year received	Status	Source
preK-12 Chinese	Ohio	2014	Applied For	https....

**Academics**

Education	Dates Attended	GPA	Field of Study	Transcript
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**Communications** **Save** **Share** **Tag**

# Learning Goal 3:

## Statusing a Candidate from the Candidate Grid

Under the column “**Status**” on the Candidate Grid, users can view the candidate’s current stage in the hiring process. Clicking on the displayed status opens to the Candidate’s Hiring Life Cycle.

**CANDIDATE GRID**

Candidate Name	Norm Score	Fit Score	Status	Jobs Applied	Teaching Years	Expected Salary
<input type="checkbox"/> Tine Adebisi (christine.a.onayemi@gmail.com)	68	N/A	Advance to Principal Eval	7/28	14.0	\$65000
<input type="checkbox"/> Bisi Onayemi (cao.test.05@gmail.com)	68	N/A	Advance to Principal Eval	7/37	1.0	\$999999
<input type="checkbox"/> Krystal Vallejo (TM.VallejoTraining@gmail.com)	51	N/A	Advance to Principal Eval	7/20	12.0	N/A

Status Life Cycle for Bisi Onayemi

Screening Interview Vetting Hiring

Available Screen (Phone/Interview) Verification Select for Interview Reference Checks Rejected

Advance to Principal Eval Advance to Dist. Vetting Advance to Onboarding Withdrawn

Done

- Clicking on each of the gray buttons opens to the associated statusing area. Users may then select a template and finalize.
- The furthest stage a candidate has achieved displays on the Candidate Grid under “Status”.
- Statuses turn from gray to green when “Finalized”.

# Learning Goal 3: Finalizing a Status

The dashboard shows a progress bar with four stages: Screening, Interview, Vetting, and Hiring. Below the progress bar are various status options represented by circular icons: Available, Screen (Phone/Interview), Verification, Select for Interview, Reference Checks, Rejected, Advance to Principal Eval, Advance to Dist. Vetting, Advance to Onboarding, and Withdrawn. A red arrow points from the 'Select for Interview' icon to the 'Select for Interview Evaluation' modal window.

A note must be entered before selecting Finalize.

This modal window shows the 'Add Note' button highlighted with a red box. Below the note field, there is a checkbox for 'Notify all the associated District and School Admins of the status change' and a 'View/Edit Message' link. At the bottom, there is an 'In-Progress' status indicator, a 'Finalize' button, and a 'Cancel' button.

This modal window shows the 'Note\*' text area with a rich text editor toolbar. A red arrow points from the 'Add Note' button in the previous step to this text area. At the bottom, the 'Finalize' button is highlighted with a red box, indicating it is now the next step in the process.

## Learning Goal 3: Finalizing a Status: Advance to District Vetting



This screenshot shows the 'Advance to Dist. Vetting Evaluation for Bisi Onayemi' form. It includes a 'Note' field with a rich text editor, an 'Attach a File' button, and a checkbox labeled 'Notify all the associated District and School Admins of the status change'. The form also features an 'In-Progress' status indicator, a 'Finalize' button, and a 'Cancel' button.

Advance to Dist. Vetting Evaluation for Bisi Onayemi

Add Note

Note

No notes have been added yet.

Note\*

Attach a File

Notify all the associated District and School Admins of the status change

View/Edit Message

In-Progress

Finalize

Cancel

Clicking on "Notify all the associated District and School Admins of the status change" sends an email notification to the district admins. The human resources team then phones the candidate references and if positive, move the candidate to Onboarding. The candidate still must successfully pass a background and fingerprint check.

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# Learning Goal 4: Searching for Candidates

Mosaic **Users** Manage Job Orders

Hiring Velocity

Administrators/Analysts  
**Candidates**

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**Teaching Applicant Pool**

First Name Last Name Email Address **Search**

Candidates that applied for jobs at our District in the last

7  15 Days  30 Days  60 Days  Other Days

Filter the above to show only those candidates that applied for their very first job

[Advanced Search](#)

Name	Norm Score	# of Jobs	# of Years Teaching
Beta Carotene jesusl0512@gmail.com	55	26/0	11.0
alok kumar alok.netsutra.com	30		1.0

Clicking on the candidate's name opens to the Candidate Profile (refer to slide 12)

Clicking here provides a variety of search options

As a tip, select "Other" to ensure a full system search

# Learning Goal 4: Searching for Candidates

Filter the above to show only those candidates that applied for their very first job

Advanced Search

Name ▼	Norm Score ▲	TFA	# of Jobs ?	# of Years Teaching
Beta Carotene jesus0512@gmail.com	55	N	26/0	11.0

Candidates that applied for jobs at our District in the last

7  15 Days  30 Days  60 Days  Other Days

Filter the above to show only those candidates that applied for their very first job

District Name

Miami-Dade County Public Schools

Certification/Licensure State

All Certification/Licensure State

Region

Highest Degree Attained

Norm Score

All

Fit Score

All

A Score

All

References

All

Job Created From

Willing to Substitute

Yes  No  Declined to Answer

Resume

All

Job Created To

TFA

Alum  Current  No

School Name

Certification/Licensure Name

College Attended

CGPA

All

Year of Teaching experience

All

L/R Score

All

Candidate Status

All

Internal Candidates only ?

Subject

All Subjects

✓ All

N/A

>=

=

<

<=

>



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# System Notes “Etiquette”



Avoid entering notes that include reference to sensitive areas that are not factors for job performance, such as:

- Gender
- Age,
- Race,
- Religion,
- Veteran status,
- Marital status,
- Medical conditions (do not make medical judgments or disqualify a candidate on factors that are purely medical in nature),
- and disability (it is illegal to ask about the nature and/or severity of the disability, the condition causing the disability, if the applicant will need treatment or special leave because of the disability, or about any prognosis or expectation regarding the condition or disability).

Contact the Human Resources team if you have questions.

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# TeacherMatch Support

For hiring process questions, please contact the human resources team.

For questions related to system use, please contact  
the TeacherMatch Principal Support Team:  
[clientservices@teachermatch.net](mailto:clientservices@teachermatch.net) or 855.980.0545

If you have a teachers / applicants who need support, please direct them to:  
[clientservices@teachermatch.net](mailto:clientservices@teachermatch.net) and 855.980.0511

